**Feedback Form**

Thank you for sparing the time to complete our survey. Your answers will help us understand your experience and evaluate whether we are doing well and if there is room for improvement.

To fill in the Feedback Form, please click here.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  | **VERY SATISFIED** | **SOMEWHAT SATISFIED** | **NEITHER SATISFIED NOR DISSATISFIED** | **SOMEWHAT DISSATISFIED** | **VERY DISSATISFIED** |
| **TOUR** | Duration | □ | □ | □ | □ | □ |
| Path | □ | □ | □ | □ | □ |
| **INRFORMATION PROVIDED** | Ancient Library | □ | □ | □ | □ | □ |
| Sections & Services | □ | □ | □ | □ | □ |
| Exhibitions & Museums | □ | □ | □ | □ | □ |
| **GUIDE** | Presentation Skills | □ | □ | □ | □ | □ |
| Language Proficiency | □ | □ | □ | □ | □ |
| Presentability | □ | □ | □ | □ | □ |
| Voice Level | □ | □ | □ | □ | □ |
| Answers to Queries | □ | □ | □ | □ | □ |

**Comments & Suggestions (if any):**

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Do you wish to receive a reply: □ Yes □ No

If yes, please indicate your preferred means: □ Phone □ Mail □ E-mail

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**THANK YOU FOR YOUR FEEDBACK!**

*To be filled by BA employee*

Name of the Guide: ------------------------------------------------------------------------------------------------------------------------------------

Date and Time of Tour: ----------------------------------------------------------------------------------------------------------------

No. of Visitors:--------------------------------------------Nationality(ies): -----------------------------------------------------------