

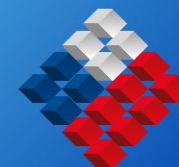


# BiblioRedes

*Abre tu mundo*

An Overview of BiblioRedes  
Alexandria, November 10th, 2005

Auspiciado por:  
Fundación  
Bill & Melinda Gates



GOBIERNO DE CHILE  
DIRECCIÓN DE BIBLIOTECAS  
ARCHIVOS Y MUSEOS

# Chile

- Located in South America, extending to Cape Horn and Antarctica to the south and to Peru and the Atacama desert to the north.
- Population: 15.1 million inhabitants
- Rural population of 16.5 %
- 4.6% of the population is made up of indigenous people: Mapuche (87.31%), Aymara (7.01%) and Rapanui (0.67%).
- It is divided into 13 regions
- **20.6%** of the population of Chile lives in poverty.
- **4.2%** of the population is illiterate.



# Some views of Chile

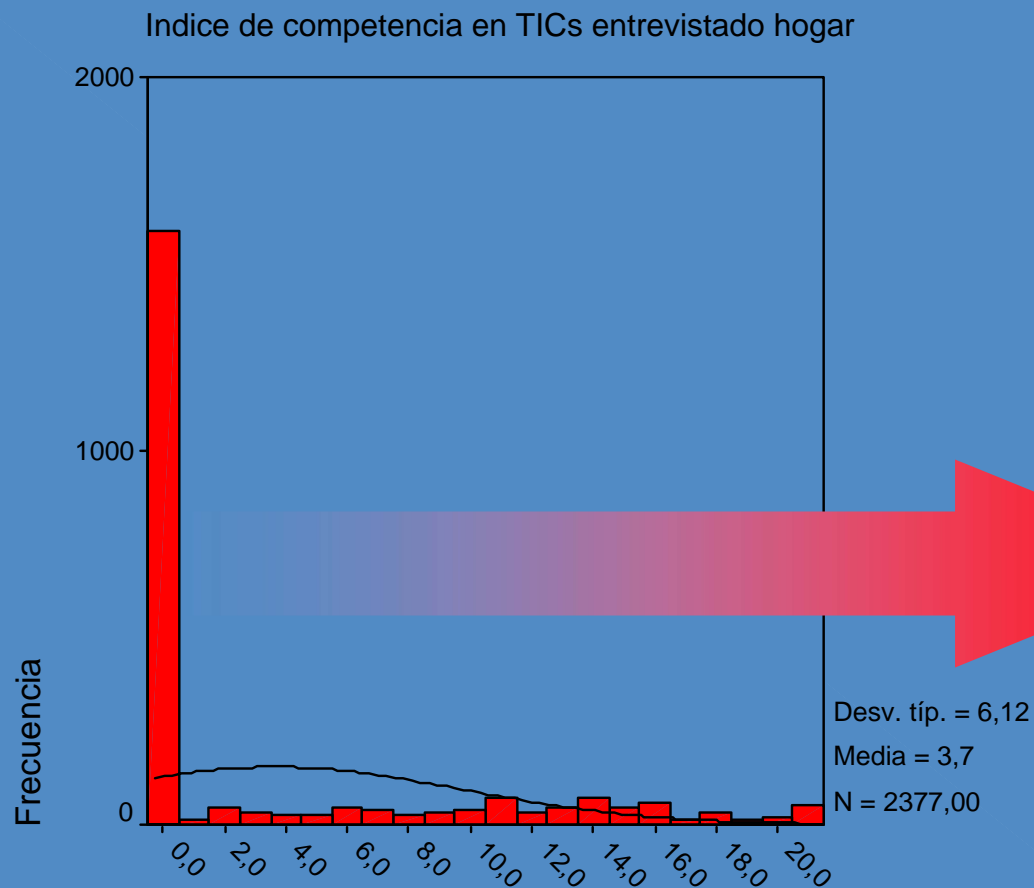


# Digital Divide in Chile

- Computers in Chilean Households:  
30%
- Internet Access in Chilean Households:  
20%



## Rate of ICT's competencies at Chilean household level



- Excel Competencies
- Word Competencies
- PowerPoint Competencies
- Internet Competencies
- Competencies in other programs
- Access Competencies

**66.8% of the people surveyed have no ICT's competencies**

# What is BiblioRedes, Open your World Project ?

## The Chilean public libraries at the gateway of the digital era

The Bill & Melinda Gates Foundation and the Chilean Government, through the Directorate of Libraries, Archives and Museums (DIBAM), have initiated the **BiblioRedes: *Abre tu Mundo (Open Your World)*** project, which actively contributes in promoting equal access to the technologies of information and communication for the community through 368 public libraries between Visviri and Puerto Williams.

BILL & MELINDA  
GATES *foundation*



# Target Group of the Project



**Educational Community**



**Productive Sectors  
(Small and Medium  
Size Companies)**



**Adult Community**



**Enlaces Network**



**Infocentres**



**Public Libraries Network**



## Equipment and Connection

- 1957 Pentium IV, 1.8 Ghz, computers with wide band connect from 128kbps to 10 Mbps.
- 1957 web cams, 377 scanners and printers.
- 17 training laboratories with 10 PC's, data show, scanner, printer and wi-fi connection
- 17 mobile labs (notebooks) with wi-fi connection

Region	N° PL
I Region	18
II Region	13
III Region	11
IV Region	13
V Region	48
VI Region	33
VII Region	29
VIII Region	51
IX Region	47
X Region	41
XI Region	12
XII Region	12
Metropolitan Region	57
<b>National Total</b>	<b>377</b>

# Services provided to the Libraries

- Technical Support through a Help Desk: telephone assistance, remote control of equipment, on-site support.
- Training for Staff in charge of the Project in the Library (6 training cycles in 3 years)
- Training material and publications
- General assistance on-site
- Universal Access Fund, subsidies isolated places



# Main Services for the Community

- Free Public access to computers and Internet
  - (wide band 128kb to 2Mb)
- Access to Programs
  - Office, Publisher, Access, FrontPage, Encarta
  - Multimedia Software
- Basic Training (Digital Literacy)
  - Technology for Information and Communication
  - Using the Internet with meaning
- Web publication
- Free hosting for Local Content web sites
- Publications for self-training
  - Computer Quick Guides and courses in Web Site



President of Chile, Ricardo Lagos

# Why in Public Libraries?



# A look at our public libraries



**Antofagasta, II  
Region**



**Copiapó, III  
Region**



**Canela, IV Region**



**Valparaíso, V  
Region**



**Talca, VII Region**



**Tortel, XI Region**



**Puerto Williams,  
XII Region**



**Downtown  
Santiago,  
Metropolitan  
Region**



## Open stocks



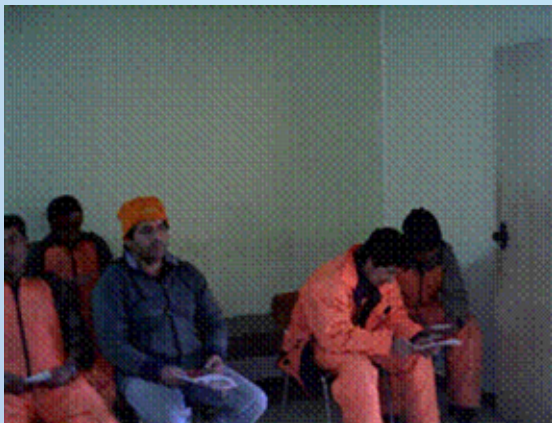
## Soldiers



## Physically challenged



## Workers' Unions

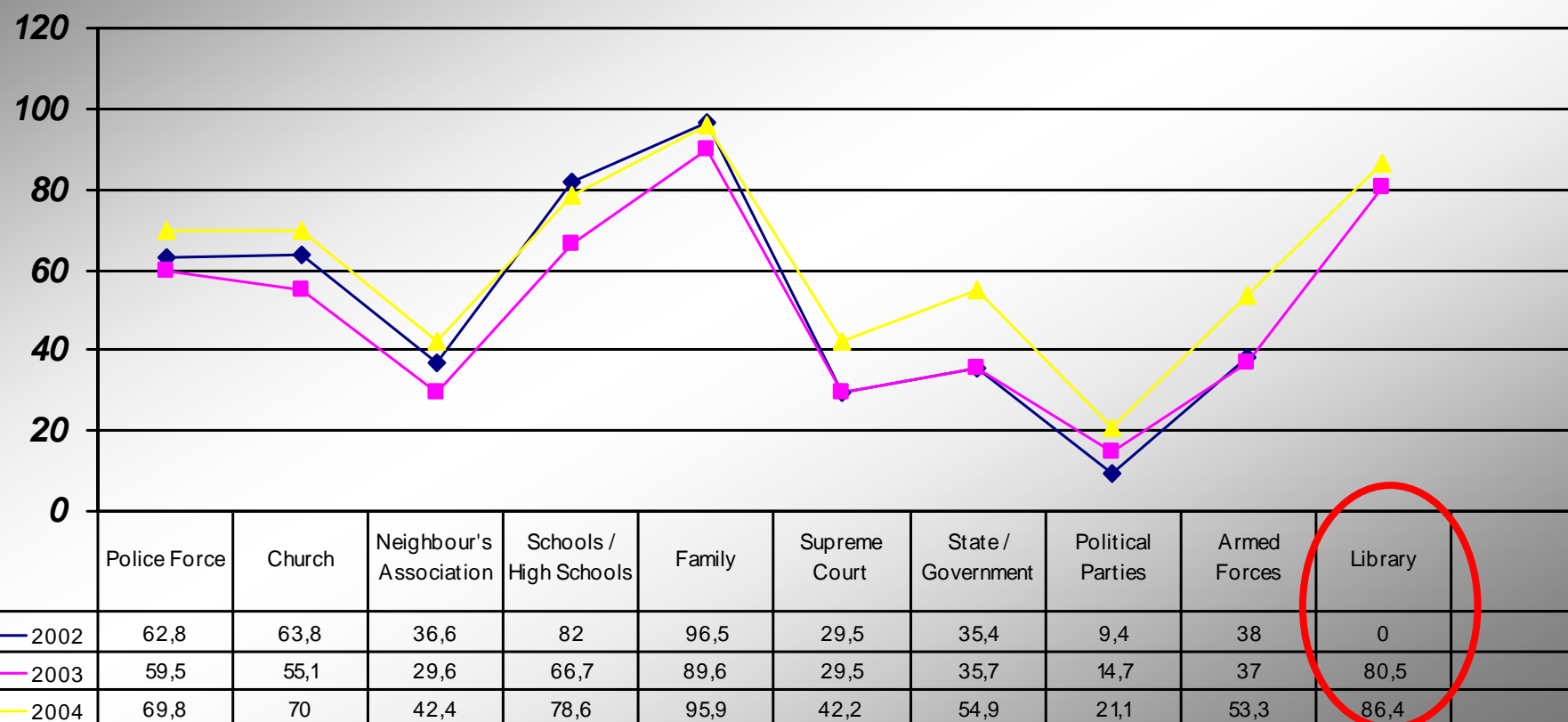


## Indigenous Communities



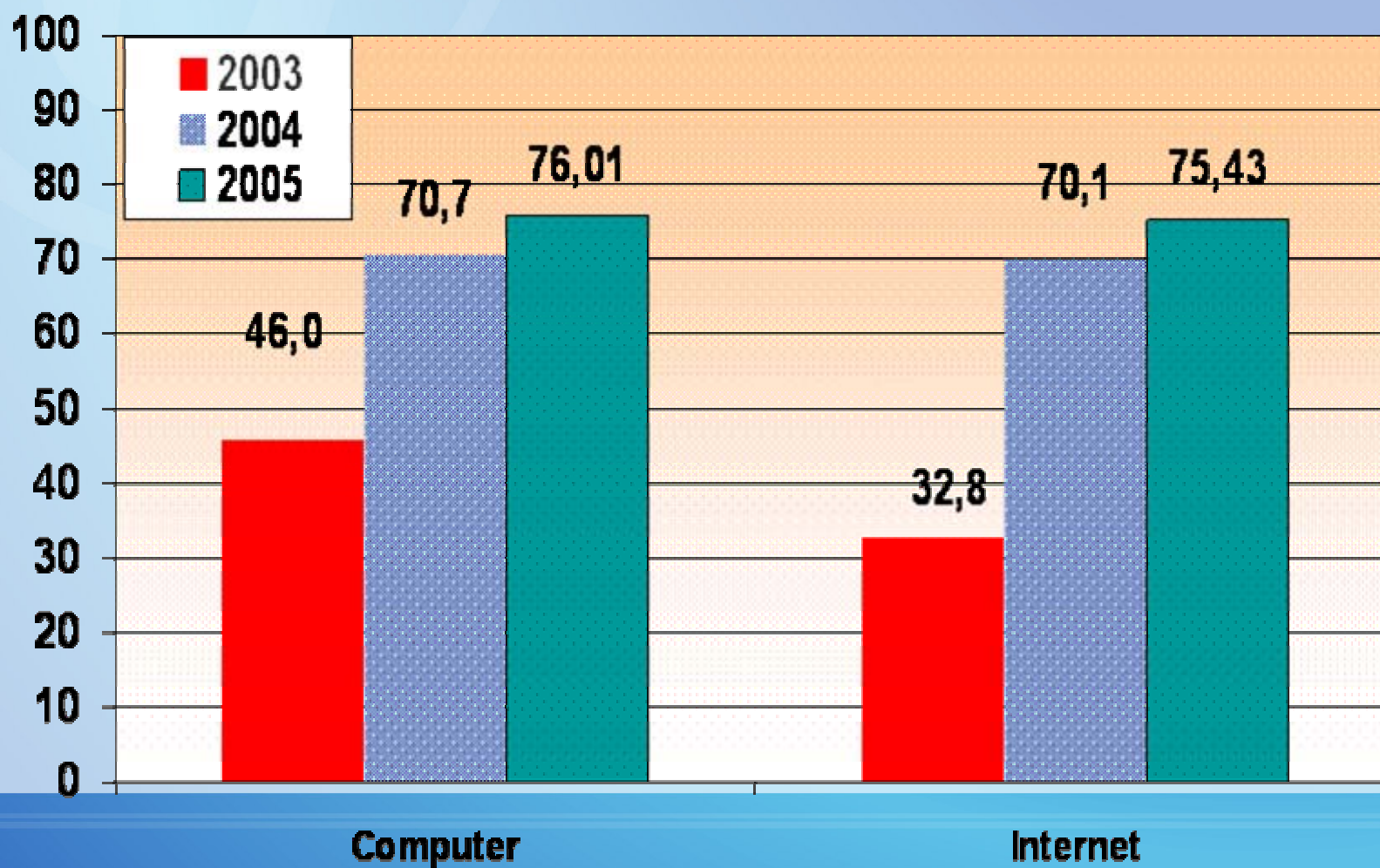
# Impact in Homes

## Trust Placed on Institutions and Authorities, homes 2002-2003-2004





## Use of the computer and Internet at the PL ( patrons 2003-2004)



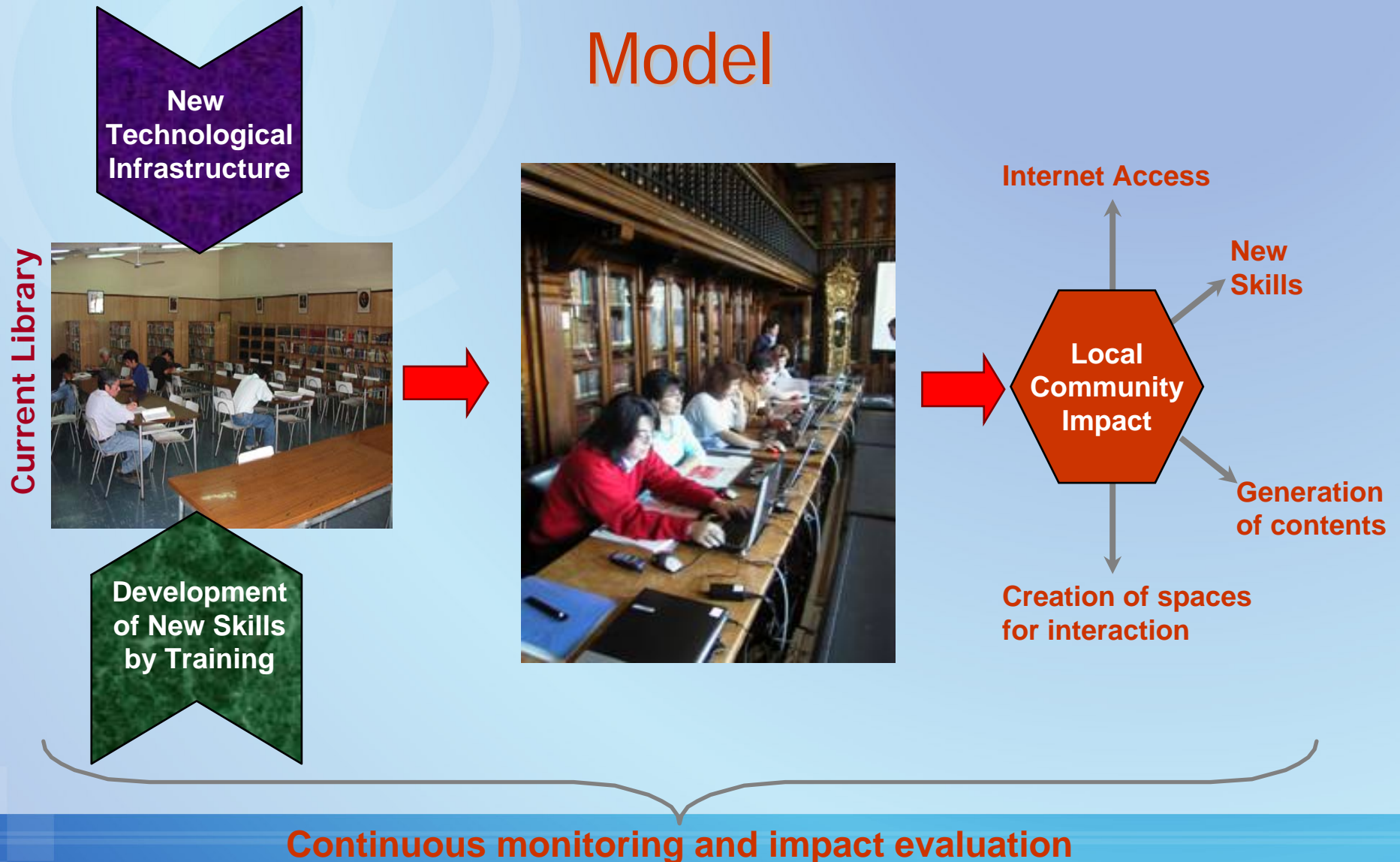
## More than a space, a place

**"Public Libraries, are a recognized *"place"* by the community, *"a place"* where citizens are reflected, *"a place"* where they coexist, where they access information; therefore, they *"a place of participation"*. This is why, social capital of the community is represented in them and they make projects like this possible, where digital inclusion is tangible"**



# Key Factors for Success

## Model



## What our model aims at

- **Lack of Access:** 374 Public Libraries with public access, covering more than 80% of the municipalities of the country.
- **Lack of Training:** Focalized training offer in digital literacy, complementary training, thus turning it into lifelong learning.
- **Lack of Pertinent Contents:**  
Contextualization of contents according to needs and construction of own digital contents.

## Advocacy

- We have focus our efforts on the following aspects:
  - Attracting people to the library and the new services through marketing campaigns, radio programs, etc.
  - Positioning the library with diplomas for the trainees, appearances on news programs and the media.
  - Communicating our achievements through our website, massive mailings, presentations in conferences.

# Some examples





# Partnerships: Success Key

**BILL & MELINDA  
GATES foundation**



**MUNICIPALITIES**

**PRIVATE  
ENTERPRISES**

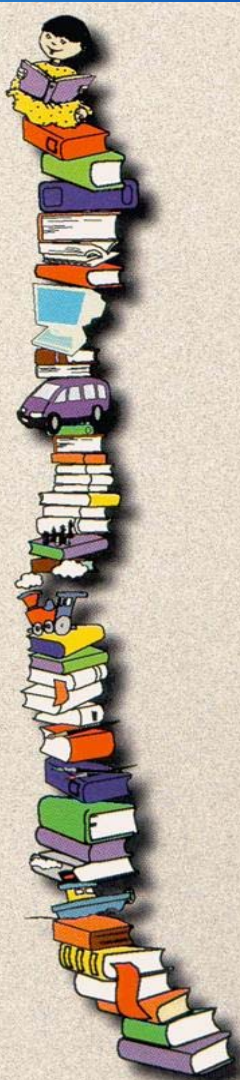
# A people based network



# Our achievements



12.000 patrons daily



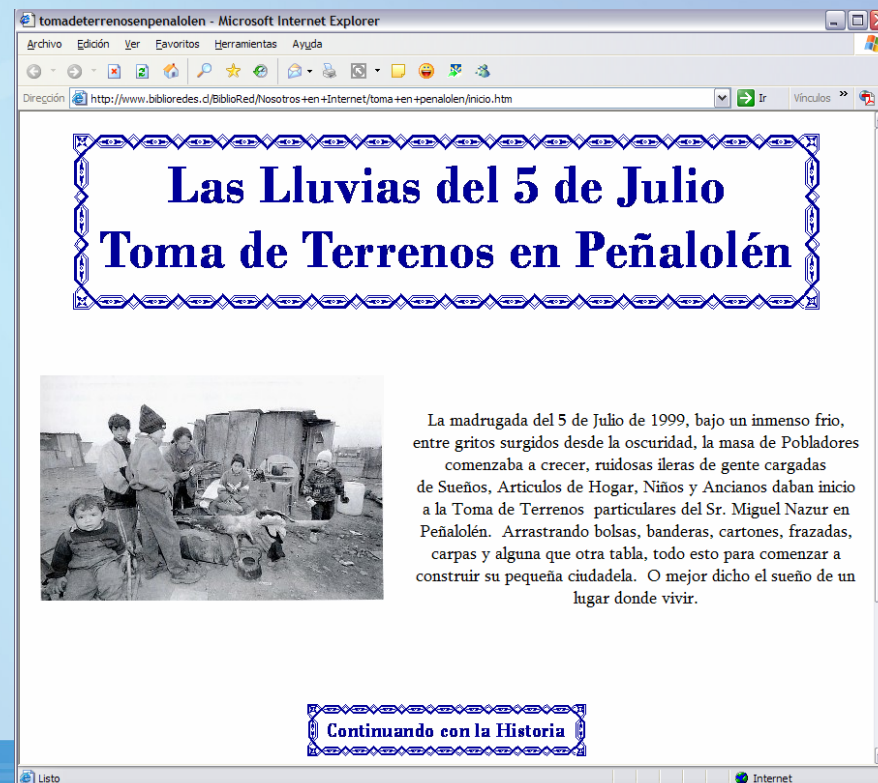


Which means that today we have: 180.000  
Digital Literate Chileans!!!





Chile began dreaming and creating...today  
there are more than 2000 web sites of local  
content in [www.biblioredes.cl](http://www.biblioredes.cl)



crea\_7a - Microsoft Internet Explorer

http://www.biblioredes.d/BibliRed/Nosotros+en+Internet/Valle+Poica/Valle+Poica.htm

## Valle POICA

La Comuna de Cochamó, Capital Río Puelo cuenta con varias localidades y una de ellas es el "Valle Poica".

Este Valle constituye una de las zonas más bellas y atractivas de Río Puelo. En cuanto a su naturaleza y paisaje nos permite conocer y apreciar una gran diversidad de Flora y Fauna característica del lugar, así como sus distintos ríos y grandes

**Características del Valle**

**Flora y Fauna**

En el Valle Poica sus campos son aptos para la crianza de distintos animales. Y sus terrenos son aptos para la agricultura...

Desde la capital de la Comuna se ubica a 4 Km. de distancia y presenta aproximadamente 300 habitantes.

En su recorrido existe una vista impresionante, el camino es de ripio y subiendo lentamente en los

Liato

crea\_7a - Microsoft Internet Explorer

http://www.biblioredes.d/BibliRed/Nosotros+en+Internet/FiestaVirgenDeLaMerced/inicio.htm

## FIESTA DE LA VIRGEN DE LA MERCED DE PETORCA

**Procesión**

**Flores para la Virgen**

**Contacto**

**La Fiesta de la Virgen de La Merced en Petorca**

En este sitio queremos mostrar esta fiesta para contribuir a preservar una de nuestras costumbres que son parte de la identidad de nuestra zona y nuestra gente.

La Fiesta se caracteriza por la procesión por la ciudad de Petorca, sobre una alfombra de flores realizada por la población en las calles del pueblo. Esta procesión se acompaña de bailes religiosos y cantores a lo divino.

Petorca... 250 años de Historia  
[ver video](#)

[Retorno a página principal de BiblioRedes](#)

temp\_libre1 - Microsoft Internet Explorer

http://www.biblioredes.d/BibliRed/Nosotros+en+Internet/San+Felipe/inicio.htm

**BIENVENIDO** **EDIFICIOS** **RECUERDOS**

Se realiza todos los años, el último domingo de Septiembre y constituye una de las tradiciones más típicas de la comuna de Petorca, en la provincia del mismo nombre, en la Región de Valparaíso, Chile.

*San Felipe de Ayer*

Liato

crea\_10a - Microsoft Internet Explorer

C:\Documents and Settings\franca\Internet\TOP 20\III Región\Atrapanieblas.htm

## ATRAPANIEBLAS DE ATACAMA

**La Agrupación Atrapanieblas**

la integran 22 personas que, desde el 2 de noviembre de 1998, realizaron el estudio de captación de agua aprovechando la camanchaca del sector costero en el lugar denominado Falda Verde, a unos cinco kilómetros al norte de Chañaral, y a unos 600 metros sobre el nivel del mar. Con antecedentes, presentaron un proyecto ante la Embajada de Australia, lo que les permitió construir seis atrapanieblas con un total de 264 metros cuadrados, instalar más de un kilómetro de tubería y un estanque de fibra de vidrio para almacenar más de 300 litros diarios de agua y conseguir con el sistema, realizaron cultivos de hortalizas bajo plástico en el sector Falda Verde, lo que les permitirá comercializar los productos en la provincia de Chañaral.

Con apoyo de la embajada de Australia, de

**Agrupación Atrapanieblas Atacama - Chile**

**Conservación, Protección y Educación**

**presidente de la agrupación**  
**Hugo Streeter Cortez**  
**Correo electrónico:**  
[atrapanieblaatacama@chile.com](mailto:atrapanieblaatacama@chile.com)

**Sector falda verde 4 Km. Al norte de Chañaral dirección camino c-170 chañaral - Pan de Azúcar, III región de Atacama - Chile**

**Pintores de la Plaza de Armas**

**Plaza de Armas de Santiago**

**Kilómetro Cero**

**Ingresar**

[Retorno a página principal de BiblioRedes](#)

Internet



# BiblioRedes: A reference point for the world on how to close the gap of the digital divide

Información publicada en El Mercurio  
el día viernes 10 de junio de 2005



Information published in El Mercurio newspaper on June 10th, 2005

## Video

- Channel 13: News Report



María Luisa de la Maza  
National Director  
BiblioRedes Project  
Subdirector of Public Libraries  
Directorate of Libraries, Archives and  
Museums

[mlmaza@sbp.cl](mailto:mlmaza@sbp.cl)

(56 2) 674-2410

[www.biblioredes.cl](http://www.biblioredes.cl)